Switching IT provider without disruption

Changing IT support provider feels risky when your systems cannot stop. Here is how we approach a handover so the team carries on working.

Why firms switch

Common reasons are slow responses, a provider who does not understand the business, hardware that has been allowed to age or simply a change in the firm. Our relationships with finance clients have lasted over ten years, because we aim to be the provider you stay with.

Whatever the reason, the handover is where the risk lies, so we plan it carefully with you.

The handover in four steps

1

Free IT review

We look at what you have and where the risks are.

2

Plan

A written plan with the priorities first and a quote.

3

Takeover

We collect the information we need from your current provider and take over without stopping the team.

4

Settling in

We check how things are working and fix what needs fixing.

Switching IT provider: common questions

Will switching disrupt our team?

The move is planned so that your team can carry on working. That is what the project team is there to manage.

What if our provider will not cooperate?

Tell us early. We will help you plan the handover and find a way through.

Do we pay for onboarding?

No. Onboarding is free.

Talk to a technician: 03700 500 040 · enquiries@netvector.co.uk · itforfinance.co.uk

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